

**RMA #**

AMP-Cherokee Environmental Solutions

100 Logan Court

Angier, NC 27501

Phone: (919) 552-0554 (800) 399-4236

Fax: (919) 552-3991

## Repair Authorization Form

Send your repairs to:

AMP-Cherokee Environmental Solutions

Attention: RMA # \_\_\_\_\_

100 Logan Court

Angier, NC 27501

Call us at 919-552-0554 or toll free at 800-399-4236 prior to shipping your instrument to receive your repair order number. Enclose this completed form when you ship your instrument to AMP-Cherokee, or e-mail form to [service@ampcherokee.com](mailto:service@ampcherokee.com).

**Bill To:**

Attn: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

Contact Name: \_\_\_\_\_ PO #: \_\_\_\_\_

Make/Model: \_\_\_\_\_ Serial #: \_\_\_\_\_

**Ship To:**

Attn: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Preferred Return  
Shipping Method:** Check off your selections below.

FedEx \_\_\_\_\_ Overnight \_\_\_\_\_

UPS \_\_\_\_\_ 2-Day \_\_\_\_\_

Other (Please specify) \_\_\_\_\_ Ground \_\_\_\_\_

To bill your shipping account, please provide account #: \_\_\_\_\_

Special Instructions:

Check off your selections below.

**Estimate Needed?:** \_\_\_\_ Yes \_\_\_\_ No**Service Rate:** \_\_\_\_ **Standard Repair** - \$185/hr for analyzers, average 4 weeks turnaround time (not guaranteed).\_\_\_\_ **Expedited Repair** - \$285/hr – average 2-3 weeks turnaround time.**Instrument Problem:****Calibration Gas (FIDs Only)**

Methane

Propane

**Fuel (FIDs Only)**

60/40

H2

**All Other Analyzers****Range(ppm or %)** \_\_\_\_\_**Dilution on or off** \_\_\_\_\_**IP Address** \_\_\_\_\_**Range mode** \_\_\_\_\_ (single or dual)**Dilution ratio** \_\_\_\_\_**Below area to be filled out by an AMP-Cherokee employee**

Date received: \_\_\_\_\_

By: \_\_\_\_\_

Estimates are billed a minimum of two hours. Turnaround time subject to parts lead time. Quotes are valid for 30 days.